



TERMS and CONDITIONS of HIRE from BARKERS CATERING EQUIPMENT HIRE.

1. All equipment remains the property of Barkers Catering Equipment Hire, Unit E, Toll Bar Business Centre, Newchurch Road, Stacksteads Rossendale, OL13 0NA. Hereinafter known as the owner.
2. The owner shall not be responsible for any injury or damage to persons or property arising from the use of any equipment under hire.
3. No equipment will be accepted back by the owner other than that which has been hired.
4. A holding deposit is payable on placing an order and is refundable after goods have been accepted back by the owner in a clean, undamaged and working condition on the agreed date. If paying by Credit / Debit Card no deposit is needed but we reserve the right to charge breakages and losses to the card used for hire.
5. Breakages and lost items, including boxes and cartons, will be charged for at the current replacement cost. (A Copy price list is available on our web site www.barkequip.co.uk) All missing / lost items will be reported to the hirer once the items are checked back into stock to give you an opportunity to locate and return any missing items. A maximum of 7 days will be given before charging.
6. All amounts owed and invoiced to the hirer shall be paid in advance by credit/debit card or on delivery unless a credit account has been approved and set up in advance. To apply for a credit account please apply in writing and provide two trade references and a reference from your bank.
7. All items are hired on the understanding that the hirer will return them in a clean condition unless a separate very reasonably priced wash up charge has been agreed in advance. If no wash up charge has been agreed and items are returned dirty an additional handling charge will be made for each item returned unclean. This charge will be equal to 50% of the initial item hire rate and will be charged to the Credit / Debit card used for the hire or deducted from the deposit. Please call us on 01706 877767 if you'd like us to provide a wash up service on your behalf.
8. The hirer shall be responsible for the security of all equipment and be responsible for any losses from the time of delivery of the equipment until the time it is returned and accepted back into the possession of the owner.
9. Our delivery service includes delivery and collection to a suitable entrance.
 - o Additional work or reassembly of equipment will be subject to a handling charge.
 - o If the venue is on an upper floor and there is no suitable lift access we reserve the right to charge extra for delivery / collection.
 - o Delivery charges are quoted for delivery between 9am-5pm Monday to Friday. Deliveries and collections can be arranged outside of these times but may incur additional cost.
 - o Goods must be available to be collected on the date / time agreed; extra journeys will incur an extra charge for each failed delivery / collection.
 - o In Addition if we have to wait at the venue to remove the goods the same day of hire they must be available at the time agreed, if not a charge of £50 per hour will be charged for each hour / part hour we have to wait at the venue.
10. Hire prices quoted cover up to 48 hrs unless agreed in advance and in writing with the owner. The owner must be informed immediately of any extension in the hire period and the hirer shall be charged extra accordingly.
11. The hire shall be deemed to continue until the goods are made available to the owner or returned to their possession.
12. Cancellations will be charged at 25% of the hire rate, Cancellations within 48 hours of delivery/collection, will be charged at the full hire rate. Similarly, cancelled goods, which have been acquired specifically for the hirer, will be charged at the full rate regardless of when the hire is cancelled.
13. Minimum charge excluding delivery £10.00.
14. All furniture is supplied on the understanding that is for indoor use only (with the exception of plastic garden furniture). Any water damage will be charged for.
15. All linen is supplied laundered and ready for use. Do not pack used linen away when wet, as within hours it can be completely ruined by mildew which will be charged for at the full replacement cost. Please soak away stains, and then dry the linen. Permanent stains or damaged linen e.g. permanent marker pens or burns from candles etc. Will result in a charge for a replacement cloth.
16. We will always endeavour to supply the chosen make / brand of item as advertised on our website when ordered, however we reserve the right to change or replace items with a suitable item of similar quality at anytime.